

# CLEANING AND DISINFECTING GUIDELINES FOR MOTOROLA SOLUTIONS DEVICES

## RADIOS, BODY WORN CAMERAS AND ACCESSORIES

Motorola Solutions is providing recommended cleaning and disinfecting guidelines for our radios, body-worn cameras and accessories based on our current and best understanding of radio hygiene.

### CLEANING

- 1 Apply **0.5% detergent-water** solution with a cloth.
- 2 Use a **stiff, non-metallic, short-bristled brush** to work loose dirt away from the device.
- 3 Use a **soft, absorbent, lintless cloth or tissue** to remove the solution and dry the device.

**IMPORTANT:**  
Make sure that no solution remains entrapped near any connectors, cracks or crevices.

### DISINFECTING

- 1 Wipe device down with over-the-counter isopropyl alcohol (rubbing alcohol) with **at least 70% alcohol concentration**.
- 2 **Alcohol should never be applied directly** to the device. Apply to a cloth, then wipe down the device.
- 3 The effects of **certain chemicals** and their vapors **can have detrimental effects** on plastics and the metal platings.

**IMPORTANT:**  
Do not use bleach, solvents or cleaning sprays to cleanse or disinfect your device.

Per global health authorities, removing germs, dirt and impurities from surfaces lowers the risk of spreading infection. Using chemical disinfectants may kill germs that remain on surfaces after cleaning, which further lowers the risk of spreading infection. Motorola Solutions, Inc. is unable to, and did not, determine whether any particular cleaning product is effective in removing specific foreign substances (including viruses) from the device, nor whether any disinfectant will remove all germs or viruses. However, the above cleaners, disinfectants and processes have been approved for use by Motorola Solutions, Inc. related to their less degrading effect on the physical device. Please consult the chemical manufacturers' documentation for specifics on cleaning product efficacy with regards to foreign substances (such as viruses).

To consult the official Motorola Solutions Technical Notification, [click here](#).

Information from the WHO website: [Getting your workplace ready for COVID-19](#)  
Information from the US CDC website: [Coronavirus Disease 2019 \(COVID-19\)](#)

For additional assistance, please contact the appropriate Motorola Solutions Technical Support Center:

AMERICAS: [www.motorolasolutions.com/en\\_us/support.html](http://www.motorolasolutions.com/en_us/support.html)

EMEA: [www.motorolasolutions.com/en\\_xu/support.html](http://www.motorolasolutions.com/en_xu/support.html)

APAC: [www.motorolasolutions.com/en\\_xp/support.html](http://www.motorolasolutions.com/en_xp/support.html)



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